

## state of the pipe

## **Aquatherm Trainer and Installer Renewal Requirements & Other Updates**

Date: January 5, 2021

Hello Aquatherm Partners,

Aquatherm is heavily focused on training and strives to provide the best experience possible when it comes to our piping systems. Aquatherm has a policy of requiring all Aquatherm trainers and installers renew their training every two years from the date of their initial Aquatherm training. This is designed to ensure that Aquatherm trainers and installers are aware of the most current information, tools, and resources.

However, due to travel restrictions caused by COVID-19, Aquatherm has been temporarily prevented from providing these needed renewal trainings, as they would have normally been held in person in Utah or at the trainer's location. Aquatherm temporarily suspended its 2-year renewal requirement for any Aquatherm trainer or installer until 2022. We are extending this temporary suspension of renewal requirements until Dec 31, 2022.

This means that if an Aquatherm trainer or installer reached their 2-year mark in 2020, or reaches it in 2022, their ability to train or install will not be revoked, as the current 2-year renewal requirement will be suspended until Dec 31, 2022.

Aquatherm is **continuing to work on** several resources to help accommodate the retraining of Aquatherm trainers and installers and offer a better format and platform for all training in general. This will address the new market conditions imposed by COVID-19. Details on these new training resources will be announced in coming months.

The Aquatherm Installer Manual can be found here.

Finally, after extensive testing and vetting, Aquatherm has accepted and is now following the 2017 DVS Standard. Access the Technical Bulletin on this topic <a href="here">here</a>. The reductions in the heating and cooling times of the butt fusion process strengthen Aquatherm's position as a labor-saving product. The DVS Standard changes are now reflected in Aquatherm's <a href="Quick Estimation">Quick Estimation tool</a>, as well as in all our <a href="Fabrication Services">Fabrication Services</a>.

If you have any questions, please do not hesitate to reach out to your Aquatherm regional sales manager. Thank you for all you do for Aquatherm!

